



CUSTOMER COMPLAINT FORM

CEYCERT (PRIVATE) LIMITED

1) Complainant Information

- a) Name:
- b) Address/Email:
- c) Contact Number:
- d) Contact Email:

2) Complaint Information

- a) Complaints on (certification Activities/ Training):
- b) Date:
- c) Details:
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3) Receipt of Complaint

- a) Receiver:
- b) Actions taken:
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- c) Root cause analysis :
- d) Corrective action :
- e) Investigation completed on:
- f) Customer informed on:

Director:

Date: