



<b>Ceycert (Private) Limited</b>		
<b>Quality Manual – System Certification</b>		<b>Document No: CC-CS-QM-01</b>
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## **MANAGEMENT SYSTEM POLICY**

We, Ceycert (Private) Limited an independent Certification Body, aims to provide an impartial, realistic & practical approach on Certification Activities. We operate our management system in compliance with ISO 17021-1:2015 and committed to meet and satisfy all applicable requirements and to continually improve the management system.

## **IMPARTIALITY POLICY**

Ceycert (Private) Limited is an independent certification body, that operates on the principles of impartiality, in accordance with the Impartiality Policy. It ensures objectivity, transparency, and independence in our activities and it confirms that decisions of Ceycert are made independently and fairly thus giving confidence to the interested parties that they can rely on the integrity of Ceycert's operations.

Personnel of Ceycert fully understand the importance of impartiality in undertaking its certification activities and we are committed to:

1. Focus on customer requirements
2. Continually improve our services to give appropriate services to the Customers/ Clients
3. Manage conflict of interest
4. Ensure the objectivity of management system certification activities
5. Enhance the knowledge & skills of professionals
6. Comply with the all applicable requirements including statutory, regulatory, customer and standard requirements continuously
7. Maintain the integrity of Ceycert

We ensure the policy is implemented and maintained by all personnel of Ceycert.